

Please read carefully the terms and conditions overleaf before signing the agreement. **Do not send payment with this application form.** We will send confirmation once we have received your application form.

Completed applications and queries should be sent to music.service@slough.gov.uk or by post to: Chalvey Community Hub, Ladbroke Road, SL1 2SR.

PLEASE COMPLETE IN BLACK INK AND USE CAPITAL LETTERS

Our privacy policy can be viewed on our website

Pupil: First Name _____ Second Name _____
Date of Birth _____ School Attended _____

Parent/Carer: Title _____ First Name _____ Second Name _____
Relationship to pupil (mother, father, carer etc) _____
Address _____ Postcode _____
Daytime Phone _____ Email _____

Instrument you wish to learn _____
Have you had lessons on this instrument before? ☐ Yes ☐ No
If YES, please give the teachers' name _____
and indicate your standard (grade or piece being learnt) _____

Help for families on low income

We offer reduced lesson charges where the family household income is less than £25,000. Please see our website or contact the music service for full details about financial assistance eligibility and how to claim.

Please tick here to apply for level 1 or level 2 subsidised rates: ☐ Level 1 ☐ Level 2

Lesson type / cost. Please see our website or contact the music service for current rates.

We offer group or individual lessons, though both options may not be available in every school. Please indicate your preferred lesson type (please only tick ONE box). Group lessons are recommended, especially for beginners. Subsidised lesson rates (see above) are normally only available for group lessons.

LESSON TYPE	Price per term	
	2020-21	TICK TO REQUEST
Individual Lesson –20 mins 7 lesson term (subsidy available)	£90	☐
Individual Lesson –20 mins 10 lesson term (no subsidy available)	£120	☐
Individual Lesson –30 mins 10 lesson term (no subsidy available)	£180.00	☐

Do you require instrument hire? (subject to availability) ☐ Yes ☐ No

If you wish to hire any stringed instrument, please speak with us as we will need some measurements of your child in order to allocate the correct size of instrument:

Declaration: I have read and accept the terms and conditions overleaf and agree to abide by them. This is an ongoing agreement and will automatically be renewed each term. Please see terms and conditions for ending this agreement.

Signature: _____ **Print Name:** _____ **Date:** _____

Slough Music Service would like to contact you by email informing you of the events and opportunities we offer young musicians in Slough. If you would like to receive these communications, please tick here: ☐ Occasionally we may take pictures/videos of students taking part in Slough Music Service

activities for promotional purposes. Please tick the box to provide permission for pictures to be used in this way. ☐ We will not share your information with any third parties. You may unsubscribe to news and events emails at any time by contacting us at: music.service@slough.gov.uk

Terms and Conditions

Slough Music Service (SMS) offers instrumental tuition in school on the following basis:

For the purposes of this agreement a 'term' refers to a three-term academic year: autumn, spring and summer.

Teaching

Individual Lessons are offered for 20 minutes or 30 minutes duration. We normally provide 30 lesson per year (or 21 if on the 7 lesson per term Covid option)

Group lessons

Group lessons are in groups of 2 to 7 pupils. The duration of the lesson varies according to the number of pupils in the group:

2 pupils - 20 minute lessons

3 to 4 pupils - 30 minute lessons

5 to 7 pupils - 45 minute lessons

SMS guarantees to deliver 30 lessons during the academic year, averaging 10 lessons per term. SMS will decide appropriate grouping of pupils, depending on the number of pupils requiring lessons and their standard of playing – lessons are usually offered in the largest group available.

Cost of lessons

Please see our website or contact the music service for current fees and details about assistance for low-income families. Fees are payable at the start of each term on receipt of an invoice. SMS reserve the right to cease lessons if fees are not paid within 2 weeks of the invoice and may add an administrative charge of £10 per term for late payment to cover the cost of debt management. Fees are reviewed annually in September. Any changes will be notified one half term in advance.

Assistance with fees - bursary

We can offer reduced lesson fees for pupils who are registered at their school as eligible for free school meals or where the family income is less than £25,000. Please see our remissions policy or contact the music service for full details about eligibility and how to claim.

Our bursary fund is limited and will be available whilst funds last. Pupils receiving bursaries will be monitored termly for attendance and commitment. Where a pupil is not attending regularly or showing sufficient commitment, the bursary may be withdrawn. In the event a claim for assistance is found to be ineligible, backdated full fees will be charged. Parents/Carers are responsible for informing SMS immediately if they are no longer eligible.

Missed lessons/Refunds

SMS will undertake where possible to inform parents/carers if attendance or progress is unsatisfactory, however parents/carers are ultimately responsible for monitoring their child's progress.

SMS will not refund missed lessons where:

The pupil has failed to arrive for their lesson.

The pupil is not available for any reason – eg illness, school trip, appointment elsewhere, school closure etc. SMS will make every effort to reschedule lessons where possible but cannot guarantee to do so.

SMS will refund / make up lessons where:

The teacher is unavailable

If a pupil is away from school for more than 5 consecutive weeks in a term due to long-term illness, SMS will make every effort to refund up to one half term of tuition fees (doctors' certificate will be requested).

Refunds will only be made at the end of the academic year, once the opportunity has been given to make up for missed lessons by the teacher. In the event the pupil withdraws from lesson during the year, a pro-rata refund will be given for the number of lessons undelivered by the teacher.

Timing of lessons

Lessons normally take place in school during lesson/break time, as agreed between the instrumental teacher and the school. Pupils are responsible for making their own way to the lesson room for the advertised start of the lesson.

Commencing lessons

Pupils will be allocated to a group as soon as possible. The availability of a teacher cannot be guaranteed, especially where a teacher is not currently available on the requested instrument at the school. Where a pupil commences tuition in the middle of a term, tuition will be charged pro rata according to the number of lessons remaining in the term. Instrument hire will be charged for the full term. It is assumed a pupil will continue with lessons until written notice of withdrawal is given.

Withdrawing from lessons

Lessons are booked **one term in advance** and are assumed they will continue until written notice is given to SMS by the parent/carers. Notice of withdrawal must not be sent to the teacher and music service. If a pupil wishes to withdraw from lessons, then notice must be given by the first day after the half term holiday to end lessons at the end of the term (e.g. first day after the autumn half term holiday to discontinue lessons in January). Fees must be paid up until the end of the term, and no refund will be given if students choose to cease attending before the end of term.

Additional costs

Pupils will need tutor books for their lessons, and may need reeds, cork grease, valve oil dependent on the instrument they play. Parents/carers are responsible for purchasing books promptly at the request of the teacher. Other costs, such as entry for examinations (which are not compulsory) will also be charged to the parent/carers. There may be discounts available.

Pupils' responsibility

Pupils make a commitment to attend all lessons and to prepare for lessons by practicing at home every day. Pupils are required to make their own way to the lesson and to be punctual. Teachers communicate with pupils and their parents using a practice notebook, which holds details of expected work.

Instrument hire

Instruments are offered for hire subject to availability, and normally only for the first year of tuition.

The hirer is responsible for ensuring all persons coming into contact with the instrument are suitably instructed.

The hirer is advised to list the instrument against loss or damage under an 'all risks' policy, usually available as part of a contents insurance policy. The replacement cost of the hired instrument is listed on the inventory issued at the start of the hire.

All fees and other charges will be invoiced directly to the hirer and must be paid within 14 days. SMS reserve the right to make an administration charge of £10 per term for late payment and charge the full replacement cost for instruments which cannot be recovered.

The hirer is responsible for the purchase of consumable items – e.g. strings, rosin, reeds, lubricants etc

In the event of damage, accident or loss of the instrument(s), SMS must be informed immediately. If an instrument requires repair or replacement, SMS will make arrangements as necessary. Under no circumstances should the hirer carry out or arrange repair to any instrument.

The hirer is liable for the cost of all repairs and/or replacement.

At the end of the hire period the instrument and all accessories must be returned promptly.

Instruments must be collected and returned directly to SMS, not a school or teacher unless by prior agreement with SMS. Hire fees will be payable until the instrument has been returned to SMS.

Parents/Carers wishing to buy their own instrument may be able to purchase an instrument VAT free through the music service.